

Architectural Concrete Specialties--Customer Check List

Name: _____ Project _____

- Customer understands that ACS will place seams every 8'-0" at a minimum and engineer seams according to its standards around sinks and appliances in order to prevent future cracking (this is an industry standard). Special seaming is available contact ACS prior to concrete pour date:
- ACS products are stain resistant; however some staining may still occur. Product will develop a patina over time & colors may darken. Customer has received, along with this document, a copy of ACS product care and maintenance materials. Customer should read these prior to using ACS products. Additional information is available from ACS at 602-955-2396.
- Concrete is a natural stone-like product that may have pits, chips, mottling, deepened tone in some areas and tone on tone variances in color throughout a single piece. These are Common and inherent flaws in concrete. Customer accepts these inherent characteristics.
- Hairline fractures and cracks are common in concrete products. These are not defects in workmanship, but inherent flaws. Imbedded objects such as glass or metal may cause some cracking. Customer understands that non-structural stress cracking – will not affect the performance of ACS' products. These maybe filled or repaired.
- Color may vary from batch to batch and mottling and other discolorations may occur throughout the product. Colors may not completely match color samples – batch variance, aging and finish affect the color and appearance. Concrete shall have the general tone and shade of a sample, but maybe slightly darker or lighter.
- Acid washes are surface color and may be scratched. This may reveal grey or other concrete underneath the product when a scratch is a serious one. Acid wash and other surface finishes are subject to artist interpretation and mottling and color distribution may vary from piece to piece.
- Customer shall hold ACS harmless in the event it does not meet its estimated delivery date. ACS shall make every effort to meet its commitments, but unforeseen events may occur. Note: all Delivery dates are calculated based upon accumulation of all data required to fabricate product.
- Customer understands that ACS will not install its countertops/products over sub-deck that is warped or not properly designed. At its option, ACS may refuse to install its product in this event or until these defects are corrected. ACS may charge customer a trip charge, if it must return to job site due to the improper installation of sub-deck or supports.
- Custom finishes such as: Calypso, Veined Bravado, Tango and tweeds, are subject to artist interpretation. Factors like amount of vain and color from piece to piece may vary slightly. Pattern is completely random. Edges may have some pits or areas that are uneven.
- "Illusion" style sinks include an imbedded drain pipe in residential uses it is a 1-1/4" diameter pipe in most commercial applications it is a 1-1/2" diameter pipe.
- Seams are caulked at seams and generally – wall caulking is left to the customer's painting contractor. Special arrangements maybe made if made 48 hours prior to installation (this allows ACS to bring additional materials). This is generally done for a better finished appearance.
- Concrete is handmade and top surfaces may be uneven and vary up to ¼ of an inch.
- ACS scheduling time begins when we have all the information required to start. We must have sinks and are not responsible for installation of same.
- Note: ACS Installers may accept payment of account balances. Make checks payable to Architectural Concrete Specialties. Post dated checks are not accepted. If balance is due at delivery-it must be made before the completion of installation. Thank You!

Thank you for your purchase. Please make sure that you read all documentation. ACS shall not be responsible for customer's negligence or abuse of its products. Enjoy them and note that ACS provides complete after-care through our service group. Thank you again. I have read this list and accept all possible conditions

Signed: _____ Date: _____